Privacy statement

When you apply to become an Abbeyfield resident, we collect personal information from you, including information about your:

- name
- contact information
- interactions with us
- background information

We collect your personal information in order to assess suitability for living in an Abbeyfield house, and when you are a resident, to ensure we can contact your next of kin, personal advocate and others, and to support the safe effective running of the house including provision of meals.

Providing some information is optional. If you choose not to enter information requested, we may be unable to properly assess if Abbeyfield would be the right choice for you.

We keep your information safe by storing it securely and only allowing committee members to access it. We are, however, bound by law to consider sharing your information with social service agencies to protect you from family violence or respond to family violence.

We keep your information for seven years after you have ceased to be a resident, at which point we securely destroy it.

The Privacy Act 2020 is in some instances overridden by the Oranga Tamariki Act 1989 and the Family Violence Act 2018.

While you are a resident, Abbeyfield staff or committee members may also make general notes, kept in a secure place, to support the day-to-day running of the house, regarding such matters as your general wellbeing, absence from meals or the house due to illness or holiday.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, please contact us at the address given by the local Society.