

New resident questionnaires Oct 2021 – Oct 2023

Number of responses 54 (out of 65 distributed – a response rate of 83%). This is significantly higher than the 29 responses for Oct 2019-21, due to national office taking over the distribution of questionnaires from committees.

Demographics

Gender

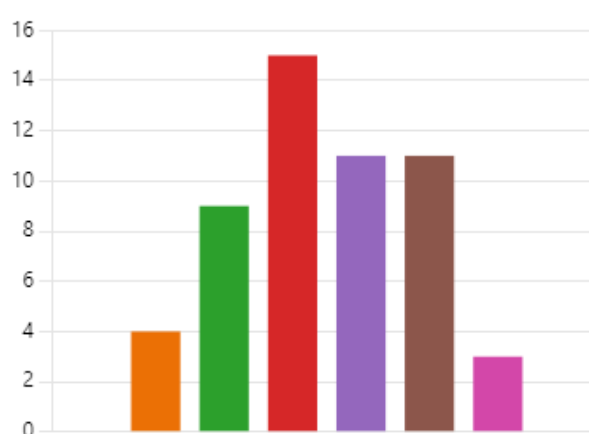
Male 35% Female 64% Other 1%

Ethnicity

NZ European 94%; Middle Eastern 2%; British 2%; Other 2%

Age range

● Under 65	0
● 65-69	4
● 70-74	9
● 75-79	15
● 80-84	11
● 85-89	11
● 90-94	3
● 95 and over	0



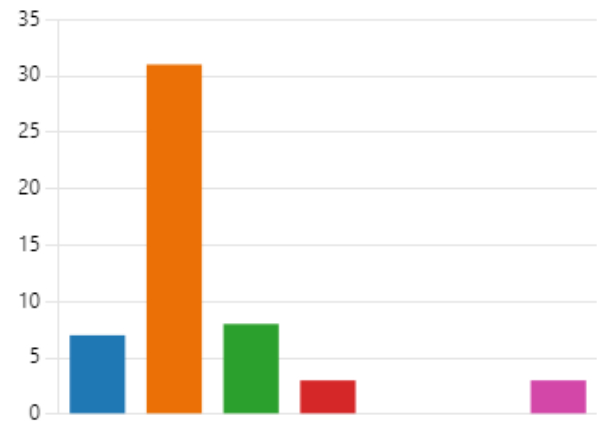
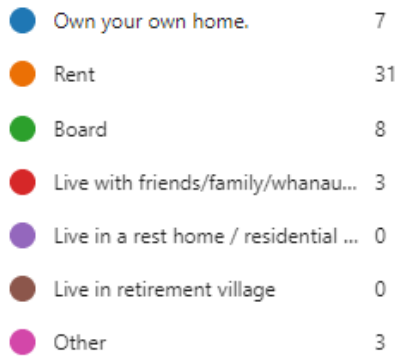
Age range comparison		
	% 2021-23	% 2019-21
Under 65	0	3.5
65-69	7.5	7.2
70-74	17	7.2
75-79	28.2	14.2
80-84	20.8	28.6
85-89	20.8	28.6
90-94	5.7	10.7
95 and over	0	0

Living situation

	% 2021-23	% 2019-21
Lived on own before coming to Abbeyfield	66	82.7
Rented	59.6	37.9
Owned own home	13.4	31

8. Before coming to Abbeyfield did you: (Choose one option - the most recent)

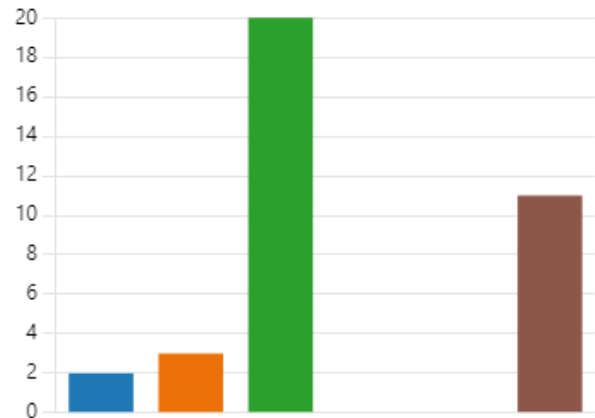
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10. If you rented, did you rent from

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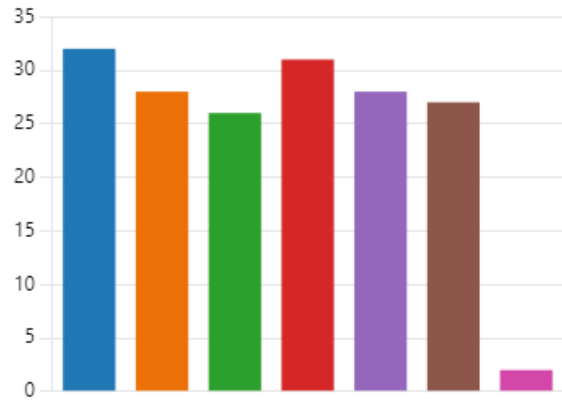
Various

	% 2021-23	%2019-21
Receive the Accommodation Supplement	45.8	32
Had trial stay at Abbeyfield beforehand	66	71.4
Had meals at Abbeyfield beforehand	90	75.8

15. What were your main reasons for choosing to live in Abbeyfield?

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● Companionship	32
● Housekeeper/provision of meals	28
● Standard of facilities	26
● Affordability	31
● Security/safety	28
● Location	27
● Other	2



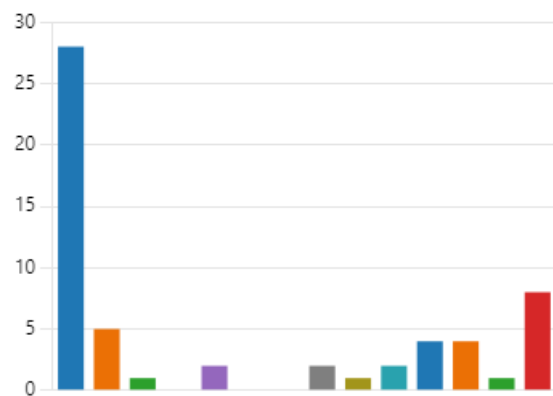
What other housing options did you explore?

Private rentals 43%; council housing 29%; retirement villages 14%; other 14%

18. How did you hear about Abbeyfield?

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● Whānau/family/friends	28
● From an Abbeyfield resident	5
● GP/Nurse	1
● Hospital dr/ geriatrician	0
● Social worker	2
● Radio	0
● Television	0
● Newspaper	2
● WINZ	1
● Community/service group	2
● Brochures / promotional material	4
● Website	4
● Social media	1
● Other	8



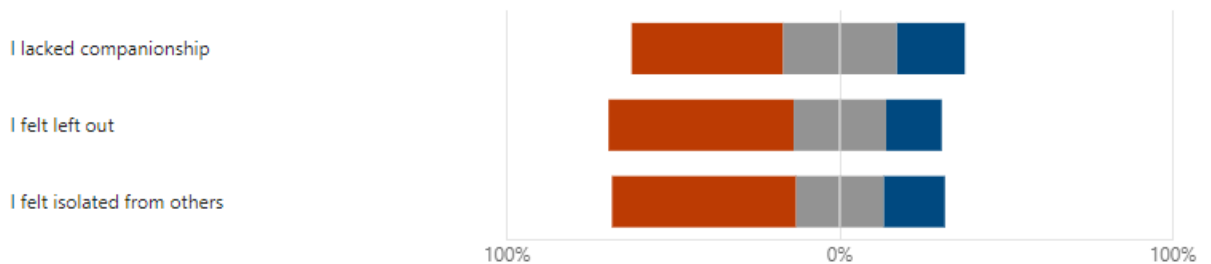
External support

	% Before Abbeyfield	% Currently
No services	48.1	48.1
Home help	40.7	25.9
Personal care help	16.6	12.9
Community nurse	7.4	5.5
Family/whānau	24	27.7

24. Before you came to Abbeyfield did you experience any of these feelings? Please choose one option on each row

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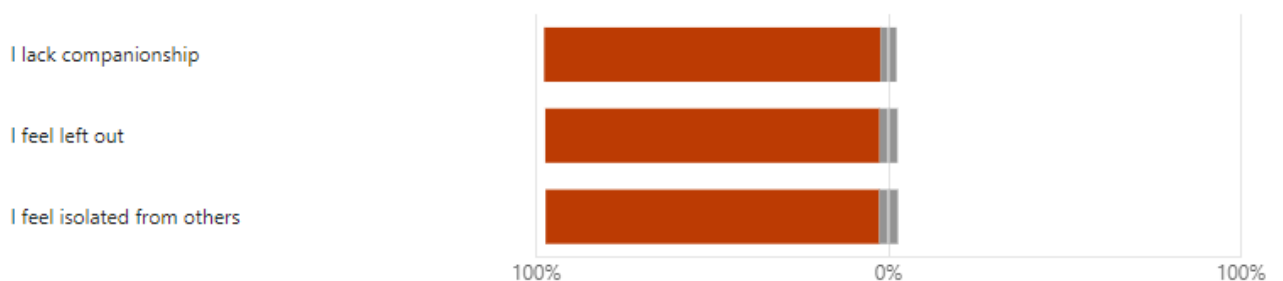
■ Hardly ever ■ Some of the time ■ Often



26. Currently at Abbeyfield do you now experience any of these feelings? Please choose one option on each row

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■ Hardly ever ■ Some of the time ■ Often



Comments

- I no longer feel isolated
- Always someone around. Can be as involved or as independent as I choose
- I feel like this is where I belong

23. Has your health changed since moving to Abbeyfield? Choose the option which best describes any change in your health since moving to Abbeyfield.

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● A lot worse	0
● A little worse	4
● No change	26
● Improved a little	8
● Improved a lot	14



What are the two or three best things about living at Abbeyfield?

- I feel secure but still have my freedom. I enjoy companionship with other residents but still have my own privacy when required.
- There is always companionship. I can come and go as I please. It's like "family".
- Friendly atmosphere. People can't do enough for you.
- The fun we all have - at the dinner table, playing board and card games, loads of laughs.
- The absolutely wonderful staff.
- Standard of accommodation.
- High standard of healthy meals.
- Great room, nice and warm.
- Not having responsibility for upkeep of big property. The total peace has brought my blood pressure down and I'm off some medication.
- Has given me financial security - renting elsewhere is a nightmare!

How has living at Abbeyfield changed your life?

- Living here has been the best thing ever. There is never a dull moment and everyone gets along but still have privacy.
- I do love being amongst people and so being at Abbeyfield is an improvement on living alone in a tiny flat. The quality of food, quiet location, and architectural/structural standard have also contributed to a sense of better living.
- I no longer have concerns regarding ongoing accommodation at a reasonable cost.
- Living at Abbeyfield I feel more relaxed and worry-free.
- I love the family atmosphere. I have found my home.
- Relieved some pressures of maintaining a house.
- I am eating much better. Feel secure at night. Enjoy the company.
- I feel secure here and having company, especially at mealtimes, is a pleasure. I feel so lucky to land up in a place run so well with such lovely people.
- It is a vast improvement. I'm so light-hearted and carefree. The atmosphere of the community is cheerful, supportive and kind. What an amazing discovery!
- I am extremely happy, contented and at peace here. I feel I have found my home at last.